



Inclusive conversation *awareness* training

Evidence based, interactive and relatable training

- Half day interactive **online or in-person** training course
- Designed and delivered by **experts**
- Practical **Inclusive conversation toolkit**
- Digital **certificate & pin badges** for attendees

Why training matters

Most organisations adjust for **physical access needs** - but what about **communication needs**?

We live in a spoken world. But what happens when someone's **speech changes**, or they **struggle** to **use** or **understand words**?

Confidence shrinks; isolation grows. You can change this.

Our training allows your organisation to **learn** how to make **reasonable adjustments** to be **communication inclusive** and **grow brand trust**.



"Fantastic, interactive, lots of discussion."



"I encourage EVERYONE to do this."



About Lemonade From Lemons CIC

We work with businesses, speech and language therapists and people with communication differences. We provide training, consultancy, and creative community workshops.

Together, we can make communication more accessible for everyone. Our vision? A world in which **communication differences** are **seamlessly** and **stylishly accommodated**.

Learn more at www.lemonadefromlemons.co.uk | hello@lemonadefromlemons.co.uk



Training content

1st	Learn about common communication differences , their causes and their impact on life from one of our lived experience co-facilitators.
2nd	Learn about and experience the rules of conversation , how communication differences can break those rules- and most importantly what we can all do about it! Use fun activities to get everyone communicating inclusively.
3rd	Learn about and practice making written communication and the environment communication inclusive . Write 3 inclusive actions you'll now take at work!

Organisational benefits

- ★ Outward sign of operational excellence and compliance with the Equalities Act 2010
- ★ Boost staff confidence and skills and be a thought leader in your industry.
- ★ Actively include people living with communication differences in your organisation

The experts behind the training



The training is led by **Dr Firlle Beckley (M.RCSLT, Msc, BSc Hons)**, a **speech and language therapist**. Her academic and clinical experience of communication partner training (CPT) underpins the course. CPT is the best evidenced approach for improving conversations with an a communication difference after brain injury or illness.

Attendees learn about the lived experience of communication differences from one of our **lived experience experts** - like Ben. Ben is a video editor and illustrator. He lives with a communication difference after a stroke called aphasia.



Creative and fun activities bring the toolkit to life. These are designed by **Nikki Hafter (BA, MA)**, an **artist facilitator** specialising in creative arts to support communication and with a background in gamification.

